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VENDOR PERFORMANCE REPORT

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WHAT TYPE:

Commodity/Service: Services
Purchase Type: IT/Telecommunications
Purchase Order No: 405-18-P022535
PO Date: 1/11/2018
Class/Item: 96218
Contract ID: 96218

TO (VENDOR):

Vendor ID: 14604840042
Company Name: AWS, INC.
Contact Name: MICHAEL HUERTA
Address: 8708 S CONGRESS AVE , SUITE A-120
City/State/Zip: AUSTIN/Texas/78745-7379
Phone: 512-233-4638
Email: mhuerta@awscom.net

FROM (AGENCY/CO-OP MEMBER):

Agency ID: 405
Agency Name: Texas Department of Public Safety
Contact Name: Alicia Turner
Address: 5805 North Lamar Blvd ,
City/State/Zip: Austin/Texas/78752
Phone: 512-424-2547
Email: alicia.turner@dps.texas.gov

DETAILED EXPLANATION:

RESOLUTION COMMENT:

VENDOR COMMENT:

GENERAL PERFORMANCE CODE(S):

(305) Exceptional customer service response,(310)
Order or service completed satisfactorily,(399)
Vendor commended

SATISFACTORY RESOLUTION CODE(S):

UNSATISFACTORY RESOLUTION CODE(S):

RESOLUTION DATE:

GRADE: A



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